DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE Agenda – June 10, 2015 10:00 - 11:00 a.m.

Facilitator: Alexis Tucey, DHCFP, Behavioral Health Supervisor

Webinar Address: <u>https://dhcfp.nv.gov/BehavioralHealth/BH_Calls.htm</u> Call in number: 1-888-363-4735 Access Code 1846315

1. Purpose of BH Monthly Calls

- a. House Keeping to MUTE Calls *6
 - i. Questions and comments may be submitted to <u>BehavioralHealth@dhcfp.nv.gov</u> anytime prior to the webinar or after for additional questions.
 - ii. The new webinar meeting format offers providers an opportunity to ask questions via "chat room" and receive answers in real time.
- b. Introductions

2. DHCFP - Policy

- a. NGA Behavioral Health Rising Risk Workshop
- b. Treatment Plans / Inclusion of Recipient and/or Family
- c. Health Care Guidance Program (HCGP) Real Time Referral
- d. Appeal Process: The difference between Provider and Recipient (WA 474)

3. DHCFP – Surveillance Utilization Review Section (SURS)

a. Updating information

4. HPES – Updates

- a. Prior Authorization Requests
 - i. Therapy Services
 - ii. Signatures
 - iii. Missing documentation / No updates
- b. Update Billing Guide for PT 14